



April 21, 2006

VIA HAND-DELIVERY

Ms. Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station, 2nd floor
Boston, MA 02110

Re: Investigation by the Department Regarding Service
Quality Guidelines Established in Service Quality
Standards for Electric Distribution Companies and Local
Gas Distribution Companies, D.T.E. 04-116

Dear Secretary Cottrell:

Enclosed for filing on behalf of Fitchburg Gas and Electric Light Company d/b/a Unitil ("Unitil"), please find an original and one (1) copy of Unitil's responses to the Department's seventh set of information requests to all Electric Local Distribution Companies in the above-referenced docket. As requested, copies of Unitil's responses are being sent by e-mail to the parties.

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary Epler", is written over the typed name "Gary Epler".

Gary Epler

Enclosure

cc: Jody M. Stiefel, Hearing Officer

Gary Epler
Senior Attorney
6 Liberty Lane West
Hampton, NH 03842-1720
Phone: 603-773-6440
Fax: 603-773-6640
Email: epler@unitil.com